

## PRODUCT CHANGE NOTIFICATION

**PCN Number** 11803**Title** Refinitiv domains are required for Refinitiv Eikon and Refinitiv Workspace**Product** Refinitiv Eikon, Refinitiv Workspace**Summary** From 3rd July 2020, Refinitiv supports the new Refinitiv domains, listed below, together with those of Thomson Reuters, which are mandatory for running Eikon and Workspace.

| Revision Date | Revision Reason                                       |
|---------------|-------------------------------------------------------|
| 15 Feb 2021   | Additions                                             |
| 15 Feb 2021   | Clarification                                         |
| 15 Jan 2021   | Change Refinitiv Workspace Desktop version in summary |
| 10 Aug 2020   | NA                                                    |

**Effective Date** 15 Feb 2021**Description** Migration to the Refinitiv domains must be completed by 1st August 2021, when Refinitiv stops supporting Thomson Reuters domains.

## IMPACTED APPLICATIONS

- Eikon Desktop
- Refinitiv Workspace desktop access
- Eikon Web (see PCN 12325 for additional specifics on Eikon Web)
- Refinitiv Workspace web access

## ACTION REQUIRED

This entails doing the following:

1. Enable the new domains, listed under Domain Suffixes & Environment.
2. For desktop installations, install the application version listed below
  - Eikon Desktop 4.0.53 and later versions
  - Refinitiv Workspace desktop access 1.13 and later versions

## Domain Suffixes &amp; Environment

Internet:

- \*.refinitiv.com
- \*.refinitiv.net

Private Network

- \*.refinitiv.biz
- \*.refinitiv.net

Test Domains:

- xxxx-apps.platform.refinitiv.com
- xxxx-views.platform.refinitiv.com

xxxx-gateway.platform.refinitiv.com  
xxxx-apps.platform.refinitiv.biz  
xxxx-views.platform.refinitiv.biz  
xxxx-gateway.platform.refinitiv.biz  
identity.ciam.refinitiv.net  
sts.identity.ciam.refinitiv.net

(where xxxx = amers1, amers2, emea1 or apac1)

## **Client Impact** For Action

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