

PRODUCT CHANGE NOTIFICATION

PCN Number 12097**Title** Important Changes to Refinitiv Messenger Compliance (RMC) fully qualified domain names (FQDN)**Product** Messenger Compliance**Summary** As part of our re-branding program we are migrating our Refinitiv Messenger services from our legacy fully qualified domain name thomsonreuters.com to our current company domain refinitiv.com.**Effective Date** 31 Mar 2021**Description** Access to the RMC Policy Management portal and the RMC External Feed host currently uses the thomsonreuters.com domain. As part of the Refinitiv re-branding exercise we will be introducing our new company fully qualified domain name refinitiv.com to run in parallel with the existing web links from 1st September 2020.

Customers using RMC Policy Management and/or RMC External Feeds are advised to modify their web links before 31st March 2021.

RMC Policy Management portal:

Our Policy Management tool enables you to actively control the flow of information between users by assigning users to groups and creating information boundaries that regulate groups' interactions.

Current Fully Qualified Domain Name (FQDN)
compliance.collab.thomsonreuters.comNew FQDN - Available Now
compliance-collab.platform.refinitiv.comNew Login <https://compliance-collab.platform.refinitiv.com/CollabPortal/login.aspx>

RMC External Feed host:

Our External Feed service provides secure access to the compliance transcripts of all forms of user-generated content, including 1-1 messages, conversations in chat rooms, Bilateral Chats, file sharing, forms and screenshots, as well as sessions with users on other instant messaging platforms.

Current Fully Qualified Domain Name (FQDN)
feeds.compliance.collab.thomsonreuters.comNew FQDN - Available Now
feeds-collab.platform.refinitiv.com

New Hostname feeds-collab.platform.refinitiv.com that will need to be configured in your secure FTP client to continue using this service.

If you have any further questions then please contact us at compliance.bizops@refinitiv.com

Client Impact For Action

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