

Accelus Compliance Advisor and Capitol Watch Product Notes

This addendum ("Addendum") addends and amends the Order Form only as it applies to the Accelus Compliance Advisor and Capitol Watch Service as is identified therein.

The following terms and conditions are included in the Compliance Advisor and Capitol Watch Service:

Additional Provisions

1. Charges

1.1 The Order Form set forth the Fees for the Service during the Term for all applicable databases, features and services and Client's usage limitations as agreed to at the start of the subscription period. Client acknowledges that TR may make other databases, features and services available for access by Client via the same platform used to deliver the Compliance Advisor and Capitol Watch Service.

1.2 If Client accesses any other databases, features or services not documented in the Order Form, specifically those related to Westlaw usage, Client shall be billed at TR's then-current applicable rates ("Excluded Charges"), which shall be updated from time to time, and will be billed based on actual usage. TR may, at its option, make certain databases, features and services subject to Excluded Charges if TR is contractually bound or otherwise required to do so by a contributor of data or if the databases, features or services are enhanced or released after the effective date of the Order Form. Certain third-party features are governed by terms and conditions which are different from those set forth in this Agreement ("Additional Terms"). Client will be given an opportunity to review Additional Terms by receiving notice of such Additional Terms online. Additional Terms can be found at http://store.westlaw.com/about/terms-of-use/westlaw-additionalterms.pdf.

2. Data Feed Service

If the Product or Service includes the Direct Intelligence Service for Insurance data feed service:

2.1 Client Access: Client shall provide TR with the details surrounding delivery destination. Client must identify an SFTP, or FTP site including a password and location defining daily file delivery requirements. Client may access the FTP site at any time on a consecutive basis from the site location.

2.2 Technical Support: TR agrees to provide Client with reasonable technical support and problem resolution related to accessing and downloading from the FTP destination that the Client has defined during the term of this Agreement. Client shall designate a technical liaison, who shall be Client's primary contact for technical questions and issues that may arise. Support requests by the Client related to the Service is limited to existing documentation that TR will deliver upon request by the Client.

2.3 Equipment/Communications: Client shall provide all necessary communications equipment. Client shall pay communications costs associated with the Product or Service. TR is not liable for any delay in or interruption in the performance of their obligations under this Agreement due to any Internet outage or slowdowns beyond TR's control including the interruptions of data feeds from TR's content providers.

This Addendum shall be deemed to form part of the Order Form listing the **Accelus Compliance Advisor and Capitol Watch Service**. To the extent that there is any conflict or inconsistency between the provisions set forth in the Terms of Business and those contained in this Addendum, the provisions contained in this Addendum shall be controlling. All provisions of the Terms of Business not altered by this Addendum are ratified and will remain in full force and effect.