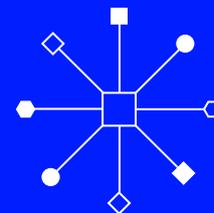


MyRefinitiv

Product Change Notifications Guide



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Introduction

Product Change Notifications are published to communicate advance information about planned changes covering technical, commercial, compliance and administrative impact. Product Change Notifications keep you informed of changes that could affect your business or may require you to take action.

Go to the section [Weekly Notifications](#) in this guide to learn about this subset of Product Change Notifications.

This document includes a section that explains how [Product Change Notifications](#) are classified, providing the definitions of each aspect of the classification categories.

Data and Product Change Notifications are published online at [MyRefinitiv](#), with a subscription feature that enables you to receive notifications of interest by email.

In MyRefinitiv, you can:

- View and filter notifications in the new and historical formats via separate tiles
- Use filters to save your searches for future use
- Download notifications into Excel® to review, filter or annotate and view notifications in PDF format
- Use the Version Compare feature

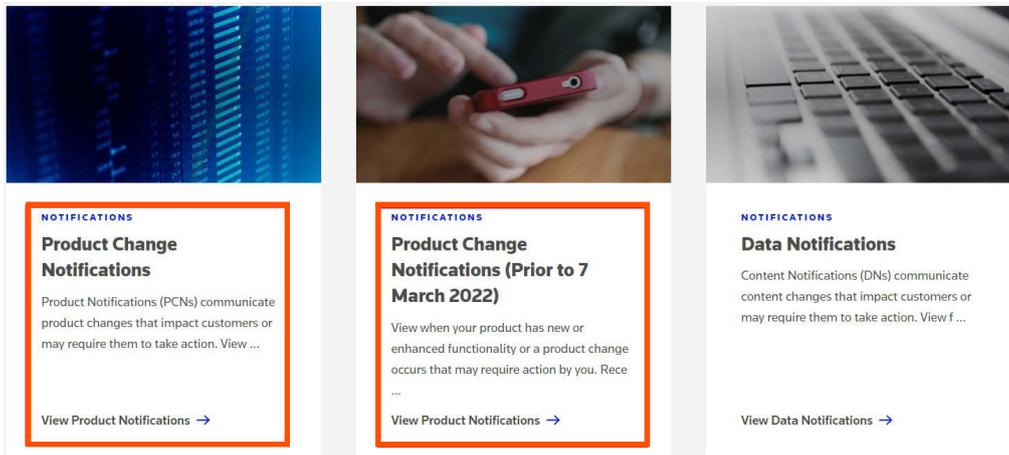
Reminder: If you do not have access to MyRefinitiv, please [register](#). If you are a Refinitiv® Eikon user, you can use your user ID and password to log in.

How to access Product Change Notifications

To view Product Change Notifications online, please register or log in at myrefinitiv.com. Once logged in, click **Notifications & Alerts** on the left-hand menu and click **View Product Change Notifications**.

To see the latest notifications, click the **Product Change Notifications** pane. To view previously published notifications, click the **Product Change Notifications (Prior to 7 March 2022)** pane.

Hint: You can also enter a **Product Change Notification number** in the **Search** field (at the top of any MyRefinitiv page) to go straight to a specific notification.



How Filter combination impacts email notifications

When a notification is published, an email is sent to all subscribers whose subscriptions match the classification of the notification.

Read this section carefully before subscribing to emails for Product Change Notifications.

When subscribing to Product Change Notifications, the selection of a value(s) from each category is read as an 'AND' command. For example, 'Eikon' AND 'DataScope' AND 'All Change Type'.

A record classified as 'Eikon' and 'DataScope' and with any change type value will be sent to subscribers with exact filters enabled. Subscribers whose subscriptions are set to 'Eikon' and 'Risk Management' won't receive this record as filters do not match. This design is intended to restrict the volume of notifications an individual receives given the total volume of content change that occurs.

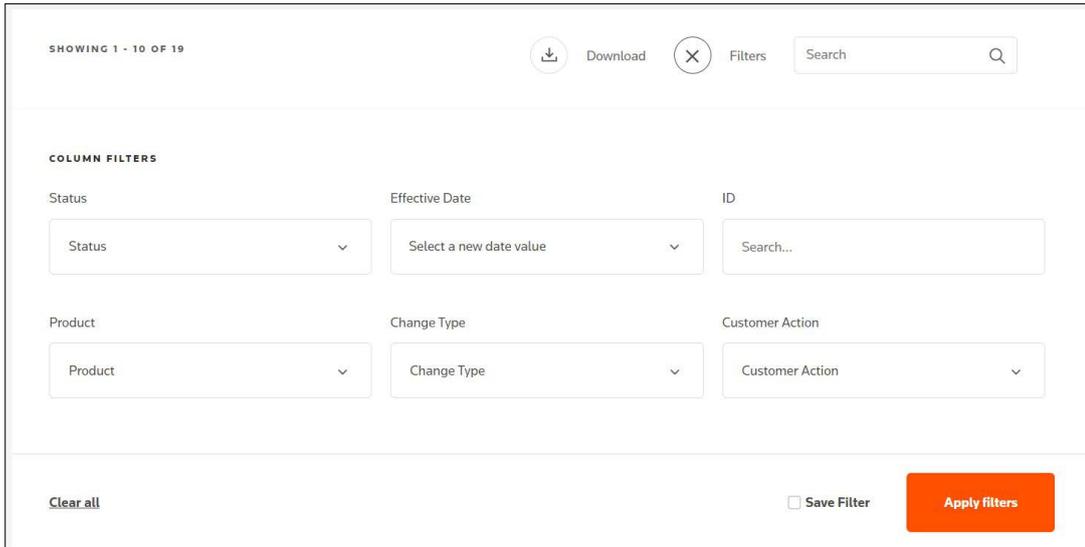
The email provides all the information published in the notification with the exception of any documents or URL links. The email will contain information on the effective date, the notification number, the notification title and a summary of the change taking place, its classification details and a link to the record on MyRefinitiv.

Email subscriptions for Product Change Notifications

You may wish to view the Product Change Notifications page on a regular basis to keep up to date with pending changes. You also have the option to receive an email when a new notification has been posted or when a revision takes place. To do this, first click the **Filters** icon on the Product Change Notifications page.

STATUS	EFFECTIVE DATE	ID	PRODUCT	TITLE	VERSION	CHANGE TYPE	CUSTOMER ACTION
HOLD	-	PCNT16550	RWC 3.0, TRRC 4.0, Re...	TEST PCN - NEW PCN with - will be commencing t...	8	Content delivery change,...	Review for technical imp
HOLD	-	PCNT16317	DataScope, Collaboratio...	Test PCN 2 - Refinitiv Data Feed Direct Toronto TS...	2	End of Life, Enhancemen...	Review for administrativ
CAN	-	PCNT16470	DataScope, Data Solutions	Test PCN6 For End to end testing for AWS - Email ...	2	Enhancement change, M...	Review for technical imp
CAN	-	PCNT16394	Refinitiv DataScope Equi...	Test PCN	2	Enhancement change	Review for commercial i
CAN	-	PCNT16551	Refinitiv Insider Data Fe...	TEST PCN - **TEST** Shanghai Gold Exchange - S...	2	Enhancement change, M...	Review for commercial i
TEN	02 Feb 2022	PCNT16548	Inhibit Manager .5.x, Re...	Test PCN2 - Product Name change from Product A...	1	Name change, Support c...	Review for administrativ
	03 Feb 2022	PCNT16556	Reuters Messaging 7.0, ...	Test Notifi PCN for ECCO changes process in Notifi...	2	Content delivery change	Review for commercial i
	04 Feb 2022	PCNT16547	Datastream for Office, R...	Test PCN - Product anywhere @21.07 version will b...	1	Content delivery change,...	Review for technical imp
	05 Feb 2022	PCNT16569	Reuters Messaging 7.0, ...	Test PCN ONLY - NYMEX - Introduction of New- C...	1	End of Life	Review for commercial i

You will see a list of column filters (you may need to scroll down to view all of them).

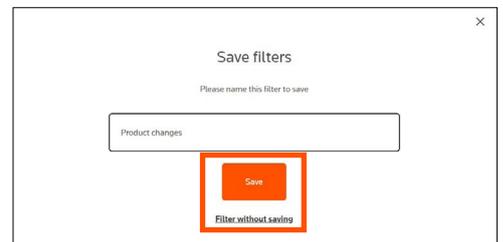
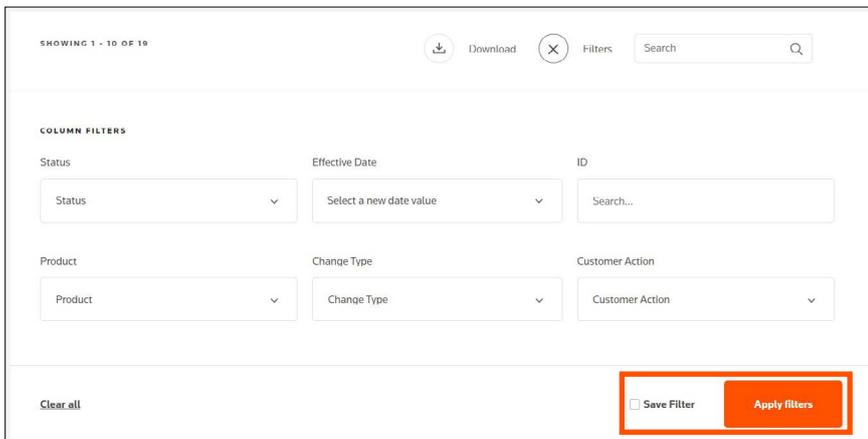


The filters enable you to select and save values, based on the content and change types relevant to you. Filters include Product, Change Type and Customer Action. Each of these has a sub-item that allows you to specify a more granular subscription.

To learn more, see the section Definition of Filters in this guide.

Important note when selecting the filter 'Effective Date' for email notifications: This criterion determines for how long you will receive email notifications. For example, if you select the option 'Next quarter', you will receive the notifications only until the next quarter. To continue receiving these emails, either choose a 'Specific Date Range' in the future or do not select any value for this filter.

Once you have made your selections, tick the **Save filters** box and click the **Apply filter** button. A pop-up will display; please enter a name for your filter and click **Save**.



Once saved, click the **Email Notifications** link at the top of the page.

STATUS	EFFECTIVE DATE	ID	PRODUCT	TITLE	VERSION	CHANGE TYPE	CUSTOMER ACTION
HOLD	-	PCN116550	RWC 3.0, TRRC 4.0, Re...	TEST PCN - NEW PCN with - will be commencing t...	8	Content delivery change,...	Review for technical imp
HOLD	-	PCN116317	DataScope, Collaboratio...	Test PCN 2 - Refinitiv Data Feed Direct Toronto TS...	2	End of Life, Enhancemen...	Review for administrati
CAN	-	PCN116470	DataScope, Data Solutions	Test PCN6 For End to end testing for AWS - Email ...	2	Enhancement change, M...	Review for technical imp
CAN	-	PCN116394	Refinitiv DataScope Equi...	Test PCN	2	Enhancement change	Review for commercial i
CAN	-	PCN116551	Refinitiv Insider Data Fe...	TEST PCN - **TEST** Shanghai Gold Exchange - S...	2	Enhancement change, M...	Review for commercial i
TEN	02 Feb 2022	PCN116548	Inhibit Manager .5.x, Re...	Test PCN2 - Product Name change from Product A...	1	Name change, Support c...	Review for administrati
	03 Feb 2022	PCN116556	Reuters Messaging 7.0, ...	Test Notifi PCN for ECCO changes process in Notifi...	2	Content delivery change	Review for commercial i
	04 Feb 2022	PCN116547	Datastream for Office, R...	Test PCN - Product anywhere @21.07 version will b...	1	Content delivery change,...	Review for technical imp

Scroll down to see your newly saved filter and switch the toggle button. If your subscription settings match the classification of the product notification, you will receive an email whenever a new, revised or cancelled notification is published. **Note on filter limit:** You can create a maximum of nine filters. Once you reach this limit, you will need to delete current filters to be able to create new ones.

Other useful notifications

Weekly Notifications

Every Monday morning, a Weekly Notifications Report is posted to MyRefinitiv. This file enables you to quickly see a list of new and revised notifications. It consists of English-language notifications downloaded from MyRefinitiv with a future effective date. The **Review Status** (column B) indicates whether a notification is:

- New: published in the last week
- Notified: previously published
- Revised: updated in the last week

How to access Weekly Notifications

As the reports are sorted by effective date, you may find it useful to see all changes taking place with regards to data. The report is accessible from the left-hand menu; click **Notifications & Alerts** and view **Weekly Notifications** to view the **Product Change Notifications file**.

Definition of Filters

Filter	Description
Status	An indication of the degree of certainty and lifecycle state. One of: Advanced Notice, Tentative, Effective On, On Hold or Cancelled. Note: 'Effective On' is the majority condition, so this status is not displayed in the list view in order to make the others more prominent. It can, however, be chosen from the list of filters.
Effective date	The date on which the change will take effect. There are various options in the filters available to allow you to specify date ranges. Important note: This criterion also determines for how long you will receive email notifications for the various Product Change Notifications.
ID	The unique notification number prefixed with 'PCN'.
Product	The product families and/or products associated with this content change.
Change type	The type(s) of change that the notification is describing.
Customer action	Explains what type of impact this change may have to the customer.

Amending your subscriptions

If you need to amend or delete your subscriptions, first click the **Email Subscriptions** link on the Product Change Notifications page. Next, click the kebab button (the three dots) to edit or delete your previously saved filter. **Subscription changes that have been applied become effective immediately.**

If you do not want to receive emails, you can log in to MyRefinitiv to monitor notifications and switch the email button off. If the round button is on the right, then email notifications are on.

Product Change Notifications

NOTIFICATIONS FROM SAVED FILTERS

EMAIL

Product changes
Products: (56) • Change Type: (1) • Customer Action: (1)

Name & enhancement changes
Change Type: (2) • Customer Action: (2)

Eikon enhancements
Products: (56) • Change Type: (3)

Edit
Delete

Downloading notifications

If you prefer to view Data Notifications in Excel format, you can download any set of search results – simply click **Download**.

SHOWING 1 - 10 OF 26

Download Filters Search

STATUS	EFFECTIVE DATE	ID	PRODUCT	TITLE	VERSION	CHANGE TYPE
TEN	09 Feb 2022	PCN116571	Thomson Reuters Messe...	Test PCN ONLY - ICAP: Singapore: Page content c...	3	Enhanceme
	11 Feb 2022	PCN116585	Reuters Messaging 7.0 , R...	Test - code field for Derivative RICs trading on New Z...	1	Enhanceme
	18 Feb 2022	PCN116590	Reuters Messaging 7.0 , ...	TEST - New Software release v1.2.38 is planned fo...	1	Enhanceme
TEN	02 Mar 2022 - 01 Feb 2025	PCN116542	Refinitiv Messenger, Reu...	PCN to test the Special Characters in DN Detail pa...	5	Content deli

The Version Compare feature

This feature enables you to quickly see the difference between the latest published notification and an earlier version of the same notification, to determine whether the update is significant and requires action.

To use this feature, open a notification that has been revised and scroll down to the **Versions** tab. Tick the relevant boxes and click the **Compare** button.

VERSION	DATE	REASON
<input checked="" type="checkbox"/> 8	01 Feb 2022	Change in Description and or impact assessment
<input checked="" type="checkbox"/> 7	01 Feb 2022	Title / Summary/ Description amended
<input type="checkbox"/> 6	31 Jan 2022	added products
<input type="checkbox"/> 5	31 Jan 2022	additional change
<input type="checkbox"/> 4	31 Jan 2022	on hold PCN
<input type="checkbox"/> 3	31 Jan 2022	added to date
<input type="checkbox"/> 2	31 Jan 2022	added deployment date
<input type="checkbox"/> 1	31 Jan 2022	-

Select 2 versions of this notification for comparison

Compare

You will see a side-by-side comparison of the sections and content that have changed.

COMPARE REVISIONS

PCN116571

There are 4 differences between version 3 and version 2

Version 3	2 Feb 2022	Version 2	2 Feb 2022
ATTACHMENTS		ATTACHMENTS	
Proof_RE1555560_CROSS_factsheet_A4_v3.pdf		Proof_RE1555560_CROSS_factsheet_A4_v3.pdf	
		Jira1.JPG	
TITLE		TITLE	
Test PCN ONLY - ICAP: Singapore: Page content change - additional change - Test 2		Test PCN ONLY - ICAP: Singapore: Page content change - additional change	
CHANGE TYPE		CHANGE TYPE	
Enhancement change		Mandatory upgrade	
Mandatory upgrade		Name change	
Name change		Package change	
Package change			
CUSTOMER ACTIONS		CUSTOMER ACTIONS	
Review for commercial impact		Review for administrative impact	
Review for administrative impact		Review for compliance impact	
Review for compliance impact			

Product Change Notifications classifications guide

About this section

This section will help customers requiring Product Change Notifications to make the most of the subscription, Excel download and MyRefinitiv filters to isolate those changes that are of the most relevance or interest.

Introduction

Each Product Change Notification is classified across three categories, which constitute:

- Subscription criteria, i.e., for customers to subscribe to and receive emails for a specific subset of Product Change Notifications
- Search filters in MyRefinitiv
- Filterable categories in the Excel download feature

The categories that are used in classifying every Product Change Notification are as follows:

CATEGORY		
Products	Change type	Customer action

Notifications status definitions

Each notification has a status. The status determines whether an effective date or date range is populated. See the table below to learn more about the date status:

Advance Notice (ADV)	Where an effective date is not yet known, an Advance Notice enables us to publish information about an important upcoming change at the earliest possible opportunity, even if details are not yet confirmed. This means the effective date may be provided or it may be blank. This status gives you a clear indication that the information is incomplete but is shared with you for your attention. We will provide more information as it becomes available and update the date type and date as applicable, by publishing a new version of the notification.
Tentative (TEN)	This new date type enables us to provide a date range in cases where the effective date is not yet established. This should reduce the number republished notifications due solely to a change of effective date. We will update the date type and date as applicable, by publishing a new version of the notification.
Effective On	At this stage, there is more certainty of the effective date; the change is planned to take effect on the date specified.
New Status Values	Two new statuses will be displayed on the notification list screen and within the notification details.
On Hold (HOLD)	This indicates that the change has been put on hold, with an explanatory note. Any effective date originally stated will be removed. A new version of the customer notification will be republished with new dates once the reason for the hold has been resolved.
Cancelled (CAN)	If a notification has been cancelled there will be a clear indication of this, accompanied by the reason for cancellation. Cancellation is part of the reissuing process, like any other amendment. It is not possible to cancel a notification without it also being republished to customers.

Reminder: If you do not have access to MyRefinitiv, please register. If you are a Refinitiv® Eikon user, you can use your user ID and password to log in.

Definition of categories for Product Change Notification classification

Products

The list of products presented in the Products category is a subset of all products available from Refinitiv. Since the full list of products is so extensive, the values presented are those deemed most critical following consultation with customers.

The category covers two levels of product definition: the product family name and the specific product name. For example, 'Refinitiv® Datascope Equities' is a specific product that resides within the 'Refinitiv® Enterprise Information' product family.

All impacted products will be displayed in the Products list on a Product Change Notification page.

Change type

Change type describes the type of change that affects the accessibility, availability, display or structure of the content. More than one change type value can be selected per Product Change Notification.

Change type	Description
Content delivery change	A change to the delivery specification of content within a product, e.g., file delivery time change (30 days notice)
Obsolescence	The obsolescence of a product, service or capability (180 days notice or as contractually specified)
Enhancement	A change that enhances or introduces new features to a product (30 days notice)
Upgrade	A change that requires the customer to upgrade a browser, URL, or other feature to continue using the product for an optimal experience (90 days notice)
Rebranding	A change to the name of a product, solution or service due to rebranding (90 days notice)
Planned maintenance	A change that means a product is unavailable for a specified time (14 days notice)
Change in support model	A change in the way a product is supported, e.g., support channel, support availability, support hours (90 days notice)
Technical change	A change in the way a product is technically specified or delivered, including how a product is accessed, e.g., domain name change (90 days notice)
Other	Does not fit into the defined classifications (90 days notice)

Customer Action

There are four types of customer action describing potential impact to specific area where customer need to review:

- Review for technical impact
- Review for commercial impact
- Review for administrative impact
- Review for compliance impact

Do you need support?

Please go to myrefinitiv.com and click the **Get Support** button. You can also raise product and content queries from the same page. Select **Get MyRefinitiv Support** if you need help with the portal.

Visit myrefinitiv.com |  @Refinitiv  Refinitiv

Refinitiv, an LSEG (London Stock Exchange Group) business, is one of the world's largest providers of financial markets data and infrastructure. With \$6.25 billion in revenue, over 40,000 customers and 400,000 end users across 190 countries, Refinitiv is powering participants across the global financial marketplace. We provide information, insights and technology that enable customers to execute critical investing, trading and risk decisions with confidence. By combining a unique open platform with best-in-class data and expertise, we connect people to choice and opportunity – driving performance, innovation and growth for our customers and partners.