

PRODUCT CHANGE NOTIFICATION

PCN Number 12325**Title** Eikon Web – New Refinitiv Domains and mandatory switch by end July 2021**Product** Refinitiv Eikon**Summary** Eikon Web – New Refinitiv Domains and mandatory switch by end July 2021**Revision Date** 16 Feb 2021**Revision Reason** Update the description**Effective Date** 01 Aug 2021**Description** Eikon Web – New Refinitiv Domains and mandatory switch by end July 2021

Due to the separation between Refinitiv and Thomson Reuters there are forthcoming changes the way users access Eikon Web.

As a result the landing page for Eikon is changing from <https://eikon.thomsonreuters.com> to <https://eikon.refinitiv.com>

A similar change would be needed for access via Private Network access where users would need to switch from <https://eikon.extranet.thomsonreuters.biz> landing page to <https://eikon.extranet.refinitiv.biz> to maintain access.

The existing Thomson Reuters branded URLs will be phased out after 31st of July 2021 and will not be accessible.

After this date users must make sure they have updated their bookmarks or favourites and have switched to the new URL to be able to access the product. This is in accordance with rebranding happening across other Refinitiv products.

For any queries, please reach out to our Help Desk.

Client Impact For Action

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