

REFINITIV GLOBAL HELP DESK NUMBERS FOR ARIBA

COUNTRY	HELP DESK DIAL IN NUMBERS	CONTACT E-MAIL
AMERICAS		
USA	+1 877 518 2761	ap.queries@thomsonreuters.com
Canada	+1 877 835 7103	ap.queries@thomsonreuters.com
Brazil Only	+(506) 2277-9684	fr.contasapagar@thomsonreuters.com Phub.latam@thomsonreuters.com
LATAM, except Brazil	+(506) 2277-9684	Phub.latam@thomsonreuters.com legal.latam@thomsonreuters.com
EUROPE/AFRICA		
Africa	+357 22 469661	ap.queries@thomsonreuters.com
Austria	+43 15 311 2400	ap.queries@thomsonreuters.com
Belgium	+32 2 287 6747	ap.queries@thomsonreuters.com
Central & Eastern Europe*	+357 22 469661	ap.queries@thomsonreuters.com
Denmark	+45 33 969691	ap.queries@thomsonreuters.com
EMNA **	+357 22 469661	ap.queries@thomsonreuters.com
Finland	+358 9 680 503 35	ap.queries@thomsonreuters.com
France	+1 5334 0178 (within FR) / +1 5334 0148 (outside FR)	ap.queries@thomsonreuters.com
Germany	+49 69 7565 1414	ap.queries@thomsonreuters.com
Greece	+357 22 469661	ap.queries@thomsonreuters.com
Gulf ***	+357 22 469661	ap.queries@thomsonreuters.com
Israel	+357 22 469661	ap.queries@thomsonreuters.com
Italy	+39 02 66129558	ap.queries@thomsonreuters.com
Luxembourg	+352 475151 823	ap.queries@thomsonreuters.com
Netherlands	+31 20 799 8233	ap.queries@thomsonreuters.com
Norway	+47 22 93 69 03	ap.queries@thomsonreuters.com
Portugal	+35 12 13509231	ap.queries@thomsonreuters.com
Spain	+34 91 5851013	ap.queries@thomsonreuters.com
Switzerland	+058 306 2400	ap.queries@thomsonreuters.com
Sweden	+46 8 700 1215	ap.queries@thomsonreuters.com
Turkey	+357 22 469661	ap.queries@thomsonreuters.com
UK & Ireland	+44 207 542 7777	ap.queries@thomsonreuters.com
ASIA PACIFIC		
Australia	1800 094 877 (within AU) / +800 1318 4700 (outside AU)	ap.queries@thomsonreuters.com
China	+00 800 1318 4700 / +86 411 8366 6574	p2p.dalian@thomsonreuters.com
Hong Kong	+001 800 1318 4700	ap.queries@thomsonreuters.com
India	From PSTN dial 9 000 117# wait for the prompt, then dial 1866 841 1766	ap.queries@thomsonreuters.com
Indonesia	+001 803 441 462	ap.queries@thomsonreuters.com
Japan	+008001318 4700 / + 81364411422/ +864118366 6573	p2p.dalian@thomsonreuters.com
Malaysia	+00 800 1318 4700	ap.queries@thomsonreuters.com
New Zealand	+00 800 1318 4700	ap.queries@thomsonreuters.com
Philippines	+00 800 1318 4700	ap.queries@thomsonreuters.com
Singapore	+00 1800 318 4700	ap.queries@thomsonreuters.com
South Korea	+001 800 1318 4700 / +86 411 8366 6578	p2p.dalian@thomsonreuters.com
Taiwan	+00 800 1318 4700 / +86 411 8366 6574	p2p.dalian@thomsonreuters.com
Thailand	+001 800 1318 4700	ap.queries@thomsonreuters.com

Note: * Central & East Europe: Poland, Hungary, Slovakia, Czech Republic, Moldova, Bosnia, Albania, Romania, Croatia & Belgium.
 ** EMNA: Lebanon, Egypt, Jordan, Morocco, Tunisia, Malta, Cyprus, Algeria, Iraq, Libya & Sudan.
 *** Gulf: UAE, Saudi Arabia, Kuwait, Bahrain, Oman, Yemen, Iran & Qatar